

From: Main-Care Energy <CustomerCare@MainCareEnergy.com>
Sent: Tuesday, July 20, 2021 9:26 AM
To: secpoest@nycap.rr.com
Subject: Storm Damage

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MAIN-Care

ENERGY

We are here for you in Rensselaer County.

We understand this is a difficult time for many people in the community which is why Main-Care Energy is donating \$1,000 toward disaster relief efforts.

Flooded Basement? Get a Free Systems Inspection.

Customers who have experienced basement flooding in the recent storms should have their HVAC system inspected prior to next heating season. It's possible your heating system was damaged while under water and it is important that your home is ready for when the weather turns cold.

As a courtesy, Main-Care is offering a complementary system inspection for existing customers who have experienced basement flooding. The system inspection will be performed free of charge and any necessary flood-related

repairs can be completed with a 20% discount.

For the safety of our Employee-Owners, basements must be completely pumped out and electricity restored prior to performing the inspection.

If your basement was flooded, please contact our customer care department at 1-800-542-5552 to schedule your HVAC system inspection.

Thank you,
Main-Care Energy

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